


Policy Statement for:		Quality		
Serial No	IMS PS 003	Author/Reviewer	AP	
Revision	9.0	Date of review	14/05/24	

ACS Construction Midlands Limited (from this point referred to as "the Company") is dedicated to the quality policy that will ensure that its services, always meet the requirements of its customers. The goal of the Company is to achieve a high level of customer satisfaction. Commitment to the implementation of supporting Integrated Management Systems is essential to realising that goal.

The Company believe in the concept of client and supplier working together in pursuing this policy and in continually striving for improvements in quality of service provision.

The quality policy is based on three fundamental principles:

1. Ensuring that the customers needs are fully identify and conformed with
2. Everyone understanding how to do their job and doing it right first time
3. Looking at service provision processes, identifying the potential for errors and taking the necessary action to eliminate them

To ensure that the policy is successfully implemented, staff will be responsible for identifying customer requirements and ensuring that the correct procedures are followed to meet those requirements.

Objectives needed to ensure that the requirements of this policy are met and that continual improvement is maintained in line with the spirit of the policy, will be set, determined and monitored at a management review.

The quality principles and objectives will be communicated, and available to staff at all times. Training will be an integral part of the strategy to achieve the objectives.

Within the policy the Company is committed to operating under the disciplines and control of a Integrated Management System conforming to the International Standard ISO 9001: 2015 planned and developed with our other management functions.

The Company is committed to operating continuously to this standard and will maintain the necessary Quality Approvals consistent with our customer requirements. It is the intent to continually improve the quality of service provision.

The Company will constantly review and improve on our services to ensure tasks are completed in the most cost effective and timely manner for the benefit of the customers.

The Company shall ensure that all personnel understand and fully implement the Company policies and objectives and are able to perform to their duties effectively through ongoing training and development.

Signed on behalf of ACS Construction Midlands Limited:



Sean Power
Managing Director